



Public API

Overview and Roadmap

(Sep 2025)



Table of Contents



- Public API Overview
- Public API Roadmap
- Next Steps

Public API Overview : Opportunities



Background

Opportunities in GoVo are created by charities to share details of their roles with volunteers. Opportunities may be one-off, recurring or self-managed.

API Purpose

Assuming the charity system is the source of truth, this API will support the **creating, reading, updating** and **deleting** of opportunities from **Charity** to **GoVo**.

API Endpoints

- Create single opportunity POST
- Upload bulk opportunities POST
- Update single opportunity PATCH
- Retrieve all opportunities GET
- Delete single opportunity DELETE

API Considerations

- Updates and deletes done using “**opportunityId**” (The GoVo ID)
- Get opportunities using either “**opportunityId**” or “**externalId**” (The charity ID)
- Soft deletes only

Public API Overview : Volunteers



Background

Volunteers are either members of the public; or members of a company's volunteering scheme. Volunteers in GoVo create and update their own volunteer profiles.

API Purpose

Assuming GoVo is the source of truth, this API will support the **Querying/reading** of volunteer details from **GoVo** to **Charity**

API Endpoints

- Get volunteer details GET

API Considerations

- Get opportunities using “**volunteerId**”

Public API Overview : Matches



Background

A match is what we call an application from a volunteer to take part in an opportunity. Matches will be reviewed and accepted or rejected by charities.

API Purpose

Assuming GoVo is the source of truth, this API will support the **creating, reading** and **updating** of matches from **GoVo** to **Charity**.

API Endpoints

- Create single match POST + charity webhook
- Update single match POST + charity webhook
- Get matches by opportunityId GET
- Get matches by volunteerId GET

API Considerations

- **ONE** opportunity can be matched to **MANY** volunteers.
- If a volunteer withdraws their application, this will be handled via a status update.
- Charity will provide webhooks through which we can create/update matches.

Public API Overview : Tasks



Background

A task is work done by a volunteer on a specific date and time for an opportunity. A task can have a status and time logged against it. Tasks are the building blocks of work done on GoVo.

API Purpose

Assuming GoVo is the source of truth, this API will support the **creating, reading** and **updating** of tasks from **GoVo** to **Charity**.

API Endpoints

- Create single task POST + charity webhook
- Update single task POST + charity webhook
- Get tasks by opportunityId GET
- Get tasks by volunteerId GET

API Considerations

- **ONE** match can *currently* have only **ONE** task recorded against it, this will be updated in the future.
- If a volunteer removes their task, this will be handled via a status update.
- Charity will provide webhooks through which we can create / update matches.

Public API roadmap



- Below is a list of our public APIs and their delivery status.

API	Source of Truth	Purpose	Status	Timeline
 Opportunities	Charity	Create/Update opportunities from Charity to GoVo	Delivered	
 Volunteers	GoVo	Query volunteer details from GoVo to Charity	Delivered	
	Charity	Create/update volunteers from Charity to GoVo	Planned	2026
 Matches	GoVo	Create/update matches from GoVo to Charity	Delivered	
	Charity	Create/update matches from Charity to GoVo	Planned	Dec 2025
 Tasks	GoVo	Create/update tasks from GoVo to Charity	In-progress	Oct 2025
	Charity	Create/update tasks from Charity to GoVo	Planned	Q1 2026

Next steps



Developer sandbox

We are currently working on a developer sandbox environment where developers can experiment with using the APIs. You can access it using this link: <https://sandbox.govo.org/>



API documentation

We have uploaded our API documentation onto the GoVo portal. You can access it using this link: <https://sandbox.govo.org/docs/>



Help & Support

If you have any queries regarding the APIs or you would like access to our sandbox environment, please reach out to us on this email address: help@govo.org